

Masterclass Summarized Transcript





Build Your Transformational Map™

Discover the Hidden Reason Your Company Isn't Growing

Welcome & Purpose

[00:00:00] Welcome to Build Your Transformational Map™: Discover the Hidden Reason Your Company Isn't Growing.

Today, we'll create a map of transformation toward a goal you desire.

Often, I invite people to focus on a **12-Month Breakthrough Goal.** But this tool is flexible—you can use it for a 30-day sprint, a 3-year target, or that 12-month breakthrough.

Sometimes we create the map individually; other times, as a team. In this walkthrough, I'll focus on the **team perspective**—helping you see what's really holding you back, what needs to change, and how to unlock the recipe for growth.

What Is the Transformational Map™?

The Transformational Map™ is a visual representation of the change you're trying to create.

It makes the unconscious conscious:

- Inner dynamics (beliefs, feelings, resistance)
- Outer dynamics (systems, actions, resources)

When you map it, you:

- Understand the fundamentals and architecture of change
- Consciously see what will accelerate growth and what could slow it down
- Reveal the hidden reasons why we don't follow through on what we say we'll
- Connect outer achievements (customers, revenue, profit) with **inner riches** (self-worth, creativity, resilience)

Here's the truth: You can unconsciously build bigger companies and never claim your inner riches. But if you intentionally connect outer growth to inner growth, the journey becomes a gymnasium for your personal greatness. Even hard times start to feel different—they're understood as teachers for growth, not punishments.



Step One: The Hamster Wheel

Before we talk transformation, let's talk about your **hamster wheel**—your current business operating system.

- Your hamster wheel is wonderful. It's already producing results.
- It reflects your **systems**, **people**, **processes**, **competencies**, **beliefs**, accelerators, and constraints.
- Without extra intervention, it keeps running—producing your **current impact**, scale, and profit.

Pause and honor this wheel. It's likely already producing more results today than it was a year ago, or five years ago.

But: if you want new results, you need to **step off the hamster wheel, work on it, and evolve it** into a new one—capable of producing new, desired outcomes.

The Three Parts of the Transformational Map™

Think of the map as three parts:

- 1. New Desired Outcomes the top of the map
- 2. Current Situation the bottom of the map
- 3. The Bridge everything in between

We are always living in a **bridge** between where we are now and where we want to be. The goal is not to fear the bridge but to:

- Expose it
- Make friends with it
- Treat it as a journey of empowerment and enrichment

That way, the process becomes **confidence-building** instead of defeating.



Define Your New Desired Outcome

Start by writing down your 12-Month Breakthrough Goal. Make it:

- Specific
- Measurable
- Achievable with greatness
- Resonant
- Time-bound

Example Goal:

 Double new customers from 500 per year to 1,000 per year by December 31, 2025.

Step 1: Feelings

- Ask yourself: How will achieving this make me feel?
- Remember: All goals are unmet feelings in disguise.
- In this case: empowered, confident, strong.

Step 2: Why This Goal Matters

- Will it bring traction and growth?
- Allow reinvestment?
- Make it possible to pay yourself more?
- Open opportunities for your team?

Step 3: Learning & Integration

- Ask: What will I and my team learn along the way?
- The gift may be a new inner superpower.
 - o The gift of knowing you are resourceful.
 - o The gift of discovering you can overcome objections.
 - o The gift of becoming a stronger leader.



Define Your Current Situation

Now write down where you are today. Be concrete.

Example:

- Last 12 months: 500 new customers.
- Barely paying myself.
- Marketing didn't work.
- Stress at home—strain in my marriage.
- No clear solution in sight.

Add the **negative feelings**: frustrated, overwhelmed, stressed.

Contrast this with your desired outcome. That contrast is the essence of transformation.

The Bridge: The Path of Change

Between your current situation and your goal lies the **gap.** That's where the real work happens.

1. New Actions

- · Implement new systems
- Fine-tune the sales funnel
- Measure conversions weekly
- Hire key people
- Improve sales experiences

2. Milestones ("Light Posts")

Intentionally set markers along the path:

• 200 customers \rightarrow 750 customers \rightarrow 1,000 customers

These milestones signal progress and train your brain to recognize achievement.

3. Skills & Competencies

- Sales model implementation
- Objection handling



- CRM mastery
- KPI tracking

4. Systems & Resources

- · Daily huddles
- New dashboard tracking
- Fun gamified incentives
- Celebrations (weekly wins, quarterly recognition)
- External consultants or funding

The Internal World

Transformation requires inner work as much as outer execution.

Limiting Thoughts:

- This isn't going to work.
- I don't have time.
- If I ask for change, my team might quit.

Empowered Thoughts (the opposites):

- We're unstoppable.
- We can solve any problem.
- We've got this.

Fears & Resistance:

- What if we fail?
- This feels uncomfortable.
- We've always done it this way.

Possibilities Unlocked:

- We are brave and strong.
- We can do hard things.
- We embrace change.
- I am a phoenix rising from the ashes.



Excuses & Rationalizations:

- I didn't have time.
- The client needed me.
- I was too tired.

Resourcefulness & Abundance:

- We are scrappy and savvy.
- We already have everything we need for the next brave step.
- Even in difficulty, we find solutions.

Blame & Victimhood:

- We don't have the right systems.
- It's someone else's job.
- The budget wasn't enough.

Choice & Freedom:

- We always have options.
- We are capable and resourceful.
- We can trust ourselves to grow.

Embracing Feelings Along the Journey

Anticipate the emotional journey:

- Fear-based feelings: frustrated, judged, resistant, overwhelmed.
- Love-based feelings: celebrated, proud, resilient, encouraged.

Ask:

- How will people feel when they stumble and fall?
- When they're held accountable?
- When they achieve a win and a customer is delighted?
- When they realize they can do what they didn't know how to do before?

Capture all those emotions. They are part of the transformation.



Integration & Takeaways

Congratulations—you've just completed the Transformational Map™.

Ask yourself:

- What did I learn about my desire and about creating it?
- What holds us back as a team?
- What can propel us forward?

Through this journey, you'll unlock the Four C's of Growth:

- 1. Courage
- 2. Commitment
- 3. Confidence
- 4. Competence

Closing

Thank you for taking this time to create your Transformational Map™.

I hope you've discovered:

- a glimpse of your personal greatness,
- clarity on how to serve your team and company, and
- energy to step into your next level of leadership.

Go make the world a better place.